

# 2010 annual report



*“Savor living. Living is a verb:  
Remember back gently. . . Plan ahead tentatively. . .  
And live fully today.”*  
— Jennifer Collins Taylor



## SINCE 1987, HOSPICE OF GREEN COUNTRY'S VISION

has been to be the pacesetter for compassionate end-of-life care that serves the physical, emotional, and spiritual needs of the patient as well as the patient's family. HGC's mission – to provide compassionate and quality end-of-life care to patients and families, regardless of their ability to pay – is grounded in one core belief: everyone deserves to die with dignity, in comfort and peace.

### HOSPICE OF GREEN COUNTRY:

- ✦ Affirms life.
- ✦ Respects and supports the personal, cultural and religious values, beliefs, and practices of all.
- ✦ Believes dying is a natural process and a profoundly personal experience.
- ✦ Believes suffering can be relieved.
- ✦ Practices responsible stewardship of the resources entrusted to us.
- ✦ Supports the whole person.
- ✦ Believes compassionate end-of-life care should be available to all.
- ✦ Sets the standard for skilled, compassionate care.

*Hospice of Green Country is licensed by the State of Oklahoma and is Medicare certified. It is a member of the Oklahoma Hospice and Palliative Care Association as well as the National Hospice and Palliative Care Organization.*

## LETTER FROM THE LEADERSHIP

The year 2010 was a banner year, although it feels as if every year at Hospice of Green Country is a banner year! Here are some of the accomplishments of just the Board of Directors. You'll read of our other accomplishments in this Annual Report.

- We ended the year in the black with a general operating balance of \$103,389.
- 100% of the Board of Directors made a financial commitment to support the HGC work and mission, a critical action in the eyes of foundations and major donors.
- Seven of our patient referrals came from board members. Our employees referred fourteen patients and the volunteers three.
- Six new members joined the board in 2010, bringing vital expertise in legal, healthcare, human resources, certified public accounting, and business management. I want to welcome Stephanie Cipolla, Kevin Doyle, Juanita Stewart, Mike Bagby, Eddie Hathcoat, and Herb Haschke.
- Board attendance increased 20% over attendance the year before.

I am indebted to the commitment and hard work of the Board of Directors. These 15 men and women all have demanding lives yet they donate their time, talent, and treasure to provide the governing foundation that the HGC staff needs to do their jobs. Their involvement lends credibility to HGC, making it easier to raise donations as well as market our story to increase patient referrals.

In this Annual Report we're featuring our Claremore Care Team. We've had a fully staffed Claremore office since 2000 and Dr. Smith has been our medical director from the beginning. After operating for thirteen years from the Tulsa

office, it was clear that we had enough patients in Rogers, Mayes, and Nowata counties to warrant a Claremore office. The Rogers County United Way concurred and they've been generous supporters. Since 2000, we have cared for over 500 patients out of our Claremore office – we cared for 36 patients in 2010.

HGC provides quality end-of-life care to the ten counties within a 50-mile radius of Tulsa: Creek, Mayes, Nowata, Okmulgee, Osage, Pawnee, Rogers, Tulsa, Wagoner, and southern Washington counties. Our geographical area is determined by time – how long it takes a nurse, social worker, or chaplain to get to the patient or their family in an emergency. We do not want our patients too far out of reach since our goal with every patient is pain and symptom relief within 48 hours of being admitted to service. Distance can be critical.

There are so many people to thank at the end of any given year, so many people who have given to our mission and the success of our program. To all the Hospice of Green Country volunteers, both our patient corps and our Board of Directors, thank you! To our staff, the best in the world, who care so deeply and work so mightily for our patients and their families, thank you! To our donors and supporters for helping to underwrite our vision and our work, thank you... thank you!



Hal Salisbury  
President, 2010 Board of Directors



Tamra Moore, RN  
Executive Director

## CORE SERVICES

Hospice care is all about how you live at the end of life's journey. Quality end-of-life services help the patient, their family, and friends to focus on the matters that count in the final weeks, days, and hours of their time together.

For over 23 years, Hospice of Green Country (HGC) has provided end-of-life care to our friends and neighbors in northeastern Oklahoma. This doesn't simply mean "keeping the patient comfortable;" it's far beyond that. Once a patient is admitted, the assigned hospice care team begins their work with the patient and family to make sure all their hospice needs are met.

- ✦ the RN case manager provides pain and symptom control to meet the goal of relief within 48 hours;
- ✦ the hospice aide provides personal care to the patient;
- ✦ the social worker assesses the patient and their family's emotional and social issues, works with the entire family, as needed, to provide quality at the end of life and prepare for the inevitable death of the patient;
- ✦ the chaplains provide spiritual support where needed and even serve as a caring ear to talk through unresolved issues, regrets, or share stories of great accomplishments;
- ✦ and volunteers who are willing to do whatever is needed, from running errands for a family to sitting vigil with the family in the final moments of the patient's life.

## SPECIAL PROGRAMS:

**COURTESY CARE** extends our services to patients and their families who do not have the ability to pay. Courtesy Care patients are uninsured, under-insured, or otherwise lack the financial resources for the compassionate end-of-life care we provide, and often are too young to qualify for Medicare. In 2010, the average age of the Courtesy Care program patient was 55; however we have had patients in their early 30s.

**BRAZOS ABIERTOS** provides the same quality and compassionate care offered to all with the inclusion of culturally sensitive approaches to our Latino and Hispanic patients and families. In addition to translator services, this special program offers education and assistance to the Latino and Hispanic communities about the end-of-life options available to them.

**LIVE ALONE** allows patients with limited means and no caregiver or limited access to a caregiver the opportunity to stay in their homes in familiar surroundings, feeling safe and secure. Patients in this program receive one or more services consisting of: meal preparation, medical alert system, key box for access, and a volunteer or paid caregiver when it is determined the patient is unable to remain alone. Only HGC offers this program in northeastern Oklahoma.

**PET PEACE OF MIND** allows a cherished pet companion to stay in the home when the patient can no longer feed or care for it due to their own health care needs. It provides pet food or litter, spaying or neutering services, vaccinations, pain and comfort medications for elderly pets, flea and heartworm preventatives, grooming or other routine veterinary care. PPOM also provides reassurance that this beloved family member will be taken care of after they are gone. For many patients, their pet companions may be their only family. Pet Peace of Mind was created and developed by Hospice of Green Country and has been nationally recognized.



## BEREAVEMENT SERVICES DELIVER ‘BEAR HUGS’

Hospice of Green Country (HGC) provides grief and bereavement services to the families of its patients for at least 13 months after the patients die.

Many had small children or teenagers in the home because, even if the patients were elderly, they were living with their son or daughter who in turn had dependent children. Sometimes, the grandchildren were directly involved in the patient’s care.

HGC has a special program for these young people. We call it “Bear Hugs.” HGC gives each child or young person under eighteen years a 15-inch, ever-so soft, plush teddy bear after the patient dies. The bereavement bear comes dressed in a HGC tee-shirt and decked out in accessories made from the favorite clothing of the patient.

Our Bear Hugs program began with a grant from the Tulsa Foundation who loves and helps children. The bears’ clothing is the work of two highly talented HGC volunteers who take turns making the accessories. Judy Kelley and Sandi Garrett are given a patient’s article of clothing and some patient background – a favorite color, a particular hobby or interest, something to help these ladies accessorize the bear. The rest is magical.

**BIKER BEARS:** Sharon was only 55 years old when she came on service for ovarian cancer. As a biker chick, her life’s passion had been motorcycles – Harleys, in particular, but now her kick-stand was down for good. Her daughter and three grandsons moved in to care for her. The boys were her pride and joy: 8-year-old Justin, 7-year-old William, and 5-year-old Whalen. After Sharon died, her daughter gathered up her mom’s favorite Harley gear and the Biker Bears were created for the boys.

They would always have something tangible to remind them of their grandmother’s adventuresome spirit.



**ESKIMO JOE’S BEARS:** Connie had nearly fifty Eskimo Joe’s tee shirts. They were exactly the right thickness, weight and softness for this breast cancer survivor who collected them over the years. Now, she needed their soft comfort more than ever. Connie was losing her battle with leukemia. The tee shirts were what her nine grandchildren remember best about their grandmother, along with her infectious laugh and warm hugs. HGC will always remember the pyramid of Eskimo Joe Bears as their tribute to Connie and gift to her grandchildren.

**TEA PARTY BEARS:** These bears were not politically motivated; they just wanted to get out the good china and sip tea. Janis was like that as well. Suffering from lung cancer, she lived with her daughter and her three small children, the oldest being a 4-year-old girl. Two other grandchildren visited often and, if Janis felt well enough, there would be tea parties. It was truly reflective of Janis that her grandchildren’s Bears would come decked out in their best red finery, ready for tea.



## THE CLAREMORE HOSPICE CARE TEAM

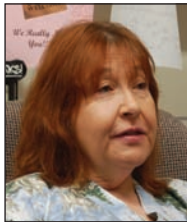
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William Smith, MD  
on staff since 2000

**MEDICAL DIRECTOR:** The Medical Director makes sure that each HGC patient receives all the medically indicated services needed to control the symptoms of the patient's terminal illness. The Medical Director has experience in treating the symptoms of the terminally ill, and therefore is a valuable resource to the patient, the family and the hospice staff in managing the overall care plan for the patient.

*"Hospice and palliative care are valuable components in the continuum of care physicians use to support their patients. Hospice care at the end of life is absolutely critical to good patient care."*



Sandi Roby, RN  
on staff since 2006

**REGISTERED NURSE/CASE MANAGER:** The leader of the hospice care team, the Registered Nurse/Case Manager plans and implements the hospice care actions for assigned patients, coordinating with the other care team members, working with the patient's physician, our Medical Director, and with the family to provide pain and symptom control, keeping in mind the patient's goals, all with the intent to improve quality of life.

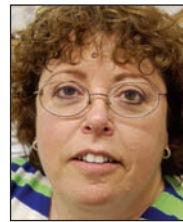
*"I started as a candy striper at the age of fifteen and worked my way right up the ladder. Hospice nursing is the highest calling. Our work is to assure quality of life at the end of life."*



Farrah Davis, CHHA  
on staff since 2008

**HOSPICE AIDE:** Strong and tender, the Hospice Aide tends to the patients' comfort by helping them shower or bathe, shave or care for their hair, dress and get up (if possible). The aide may also assist in light house-keeping and meal preparation. Aides may see their patients several times during the week and are often the team's first alert to any change in condition.

*"This job feeds my soul. I've been a Home Health Aide since 2002, but it wasn't until I went to work for hospice that I felt truly fulfilled. I am able to have long stretches of one-on-one time with my patients. And, even though it can be very sad at times, it is always fulfilling."*



Deb Sodergren, BSW  
on staff since 2002

**SOCIAL WORKER:** This HGC team member moves mountains and community services to make the final days of patients and their families easier; tries to resolve any financial problems so there is a secure future; makes final dreams come true; brings patients peace of mind with the placement of their beloved pets; arranges final good-byes; and provides bereavement services and counseling. A wonder-worker, the social worker does it all.

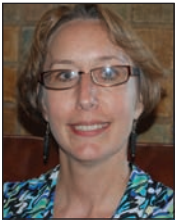
*"The most important thing that I do is let the family know that they are not alone. They have our entire Hospice team working for them, helping them to solve problems, holding their hands or hugging them when the grief becomes overwhelming, connecting them to the resources of our community. I only wish they would come to us sooner. We can be of such help."*



Cindy Ritter, MSRN  
on staff since 2010

**CHAPLAIN:** Some people need a prayer, others only a warmly held hand and a listening ear – HGC chaplains provide multi-faith spiritual care to the patients and their families. They are unimposing companions on the patient’s self-guided journey toward the end of their life – helping patients and their families work through unresolved issues or regrets as well as celebrate their stories of great accomplishment. The chaplain lends spiritual support to the family and friends, even after the patient’s death.

*“The most important quality at Hospice of Green Country is its teamwork. It’s not just a slogan on the wall. I’ve never worked in a place where everyone’s opinions are sought after and respected, from the folks in the office to each member of the care team. Our patients benefit from that kind of team spirit and it’s a wonderful place to work.”*



Amy Miles  
volunteer since 2007

**VOLUNTEER:** Critical members of the team, volunteers go wherever they are needed and do just about anything to help a patient and the family. They run errands, deliver medicines, mow yards, take patients to their doctors, be companions to both the patients and their caregivers, giving respite when it’s so desperately needed. They walk and feed the pets, fix windows and doors, and sit vigil with the family in the final hours of the patient’s life.

*“I was a special friend of Rex whom I would visit once a week at the Vet Center in Claremore. We would wheel around the grounds or go into the common room to play cards or watch TV. Sometimes we would just sit and visit in his room. It wasn’t until after Rex died that I discovered from his family how much he valued my visits. I know I valued them – Rex was a wonderful guy. I still miss him.”*



Barbara Ritter, LPN,  
Clinical Coordinator  
on staff since 2006

**PATIENT SERVICES SUPPORT TEAM:** The Hospice Care Team cannot do it alone. Behind the scenes, back at the office, providing support to each team member as well as to the patients and their families, is the Patient Services Support Team. The Director of Patient Care, essentially the head nurse, confers on medical issues raised by the team members. The admissions nurse along with a social worker visits with the patient and the family to insure patients are appropriate for hospice and to determine the most urgent hospice needs. The Clinical Coordinator works with pharmacies, equipment supply stores, physicians and the hospice care team, ordering and managing patient prescriptions and medical equipment. The overnight call nurse and the weekend call nurse handle the off-hour phone calls from patients or their families, often in crisis, and provide care as needed. And, finally, members of the administrative staff take calls, keep track of care team schedules, update and file patient records, and generally keep the hospice activities running smoothly.

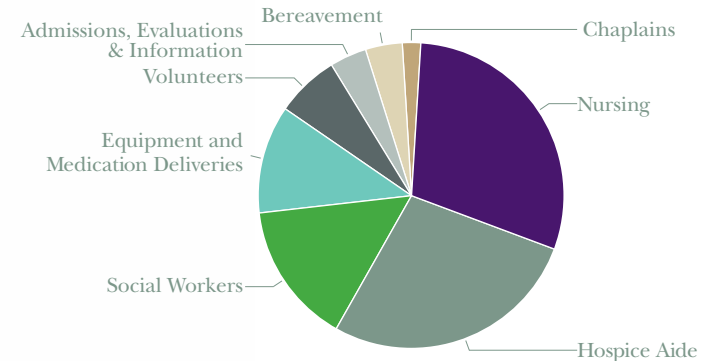
*“I never considered hospice when I was planning my career. Starting in an OB/GYN office, I’ve worked in every nursing situation – urgent care, pediatrics, intensive care. A friend who was a hospice nurse urged me to follow her around for a couple of days. Reluctantly I did and I was hooked! Now, I’ve come full circle. I cannot imagine working anywhere else.”*

# WHAT IT TAKES TO PROVIDE 15,350 QUALITY AND COMPASSIONATE PATIENT CARE DAYS TO PATIENTS AND THEIR FAMILIES

In addition to direct care, the patient services support team members and the volunteers play an important role to ensure that the patient and family are supported in every way needed.

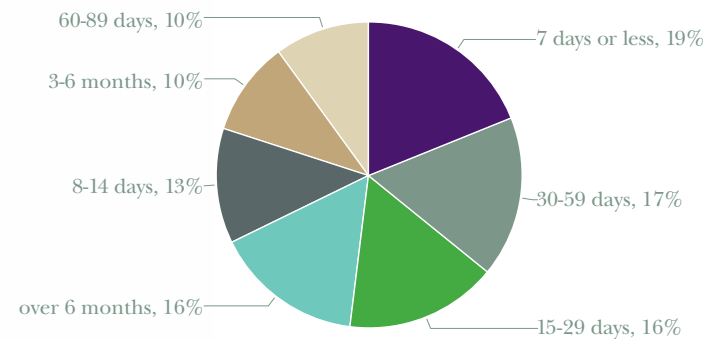
## DIRECT CARE STAFF VISITS AND PHONE CALLS TO PATIENTS

Nursing	4,502
Hospice Aide	4,135
Social Workers	2,252
Equipment and Medication Deliveries	1,736
Volunteers	996
Admissions, Evaluations and Information	599
Bereavement	595
Chaplains	259



## PATIENT LENGTH OF STAY

Community education regarding end-of-life care is a key component to improving the quality of life for patients facing terminal illness. Patients are often referred to hospice services near the end of their life's journey, however, earlier referral of a hospice appropriate patient may offer pain and symptom relief sooner and allow more time with friends and loved ones. In 2010, 26% of the patients on our service were with us for more than three months.



*"For the short time that we came together, you were like family to us. Thank you for the care my daughter received in her last days. We were grateful for the support."*

*In 2010, Hospice of Green Country provided comfort and dignity to 191 patients for a total of 15,350 days of hospice care.*



## STATEMENT OF FINANCIAL POSITION

December 31, 2010

### ASSETS

Cash and cash equivalents.....	\$280,837
Accounts receivable, net allowance for doubtful accounts.....	120,848
Pledges receivable.....	32,252
Investments.....	118,283
Prepaid expenses.....	165
Other assets.....	10,393
Beneficial interest in Irrevocable Charitable Remainder Unitrust.....	27,904
Beneficial interest in assets held by Tulsa Community Foundation.....	70,193
Property and equipment, net of accumulated depreciation.....	36,153
<b>Total Assets.....</b>	<b>\$697,028</b>

### LIABILITIES AND NET ASSETS

#### LIABILITIES

Accounts payable.....	\$44,850
Accrued payroll.....	55,620
Accrued paid time off.....	26,838
<b>Total Liabilities.....</b>	<b>\$127,308</b>

#### NET ASSETS

Unrestricted.....	\$443,446
Temporarily restricted.....	126,274
<b>Total Net Assets.....</b>	<b>569,720</b>

**Total Liabilities and Net Assets..... \$697,028**

## STATEMENT OF ACTIVITIES

December 31, 2010

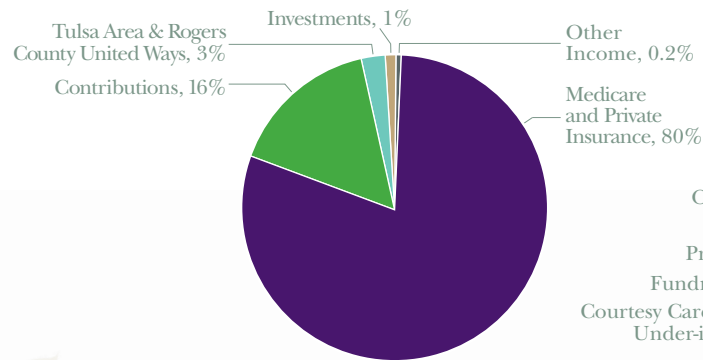
### REVENUE

Medicare and Private Insurance.....	\$1,917,864
Contributions.....	385,755
Tulsa Area & Rogers County United Ways.....	83,298
Investments.....	12,807
Realized gain on disposal of asset.....	(41)
Other Income.....	3,735
<b>Total Revenue.....</b>	<b>\$2,403,418</b>

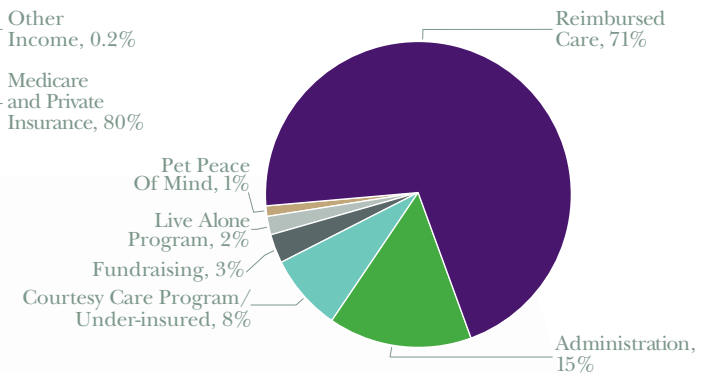
### EXPENSES

Reimbursed Care.....	\$1,630,490
Courtesy Care Program/Under-insured... ..	186,242
Live Alone Program.....	55,011
Pet Peace of Mind.....	21,295
Administration.....	332,673
Fundraising.....	74,318
<b>Total Expenses.....</b>	<b>\$2,300,029</b>

2010 REVENUE



2010 EXPENSES



## 2010 HONOR ROLL OF DONORS

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Hospice of Green Country relies on the generosity of the community to support the mission and programs in Tulsa and surrounding areas. The following Individuals, Groups, Corporations, Churches, and Foundations have financially supported Hospice of Green Country this year:

*Every effort is made to ensure the accuracy of this list, any omissions or errors should be reported to the Development office at 918-747-2273.*

*Names in green denote additional support of time and talent in 2010.*

### **\$50,000 AND ABOVE**

Tulsa Area United Way  
The Anne & Henry Zarrow Foundation

### **\$25,000 – \$49,999**

The Helmerich Foundation  
George Kaiser Family Foundation

### **\$10,000 – \$24,999**

Edward E. and Helen T. Bartlett Foundation  
The Mervin Bovaird Foundation  
H.A. and Mary K. Chapman Charitable Trust  
The Hardesty Family Foundation, Inc.  
The Herman Kaiser Foundation  
James D. & Cathryn M. Moore Foundation  
Rogers County United Way  
Charles and Lynn Schusterman  
Family Foundation  
Jess L. and Miriam B. Stevens Foundation

### **\$5,000 – \$9,999**

Phyllis and Steve Anderson  
Grace and Franklin Bernsen Foundation  
Good Neighbor Fund of Spirit AeroSystems, Inc.  
Peggy and Walter H. Helmerich III  
Hille Foundation  
Ralph & Frances McGill Foundation  
The Oxley Foundation  
Williams

### **\$1,000 – \$4,999**

AT&T Employee Giving  
Judith & Jean Pape Adams  
Charitable Foundation  
All Souls Unitarian Church  
**Michael D. Bagby**  
Cecil and Virgie Burton Foundation

Fulton and Susie Collins Foundation  
Doris Day Animal Foundation

### **Darrell Downs**

Sharna & Irvin Frank Foundation  
**Polly and Donald A. Hamilton, Jr.**  
The L.C. (Emma A.) Helbert Trust  
Lori E. and Jeffrey W. Holmes  
JoAnn M. Huff

Farmers Insurance

Leaders Life Insurance Company

The Lou and Connie Miller

Charitable Foundation

Mary E. and James C. Muir

Osteopathic Founders Foundation

The Pet Care Trust

**Arthur A. Rasher, PhD**

**Dr. Heather and Andrew Revelis**

The Rotary Club of Tulsa

**Hal Salisbury**

Spirit AeroSystems, Inc.

Taylor, Burrage, Foster,

Mallett, Downs, & Ramsey

Tulsa Hospitalist, Inc.

Union Pacific Foundation

**Ziad Sous, MD**

### **\$500 – \$999**

Jeffrey Alderman, MD

**Kelli and Russell Angell**

William S. and Ann Atherton Foundation

Pamela Cox

Kathy A. McAulay

McJunkin Red Man Corporation

**Jeanne and Joe Ozmun**

Francine Ringold

Hannah and Joe Robson

Johnny Durwood Scott

State Farm Companies Foundation

Travelers Insurance

Mollie Williford

**Sue and Larry Young**

### **\$100 – \$499**

Claremore Area Ministerial Alliance

Sue and Roger Ames

Millie Arthrell

Assistance A La Carte

Robert Barbre

Vickie Beyer

Marcel Binstock, MD

Suzette and Dr. J. Randolph Birch

Mindy U. Blair

Jo Ann and Dr. C. Wayne Bland

Patricia A. Braun

Sandy Breipohl

Brad Breneman

**Carole and Donald R. Broadland**

Teresa Meinders Burkett

and Robert G. Burkett

**Stephanie Cipolla**

Covanta WBH LLC

Valerie B. and David M. Craig

Esther L. and Johnny A. Custer

Denise Daniel

Sharon K. Day

Susan B. and Joseph M. Dowd

**Kevin Doyle**

Annette S. Ellis

Terry H. and Michael O. Fenner

Danny Fleer, Sr.

Kirsten T. and Mark Graham

Jacqui and Roger Haglund

Judy K. and Richard A. Hall

Amy and Bill Hamilton

Martha and Don Harral  
**Herbert Haschke, Jr.**  
**Eddie Hathcoat**  
 Cheryl and Paul A. Huber  
 James C. Jackson  
 Carolyn and W. Douglas Jones  
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 Keystone Chevrolet  
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**Celeste and James Lee**  
 Billie Letts  
 Lois M. Mahan  
 Carolyn E. and Michael Maranca  
 Diane and Gene T. Martin  
 Janet K. Mason  
 Angela Merriman  
 Susan and Phil Moldenhauer  
 Moore Funeral Homes, Inc.  
 Tamra Moore  
 Loretta Roberts Nowinski  
 ONEOK Foundation, Inc.  
 ONEOK, Inc.  
 Helen and Don C. Oden  
 Robert L. Parker, Sr.  
 John B. Pedrick  
**Ron Peters**  
 Debra Sue Pressnall  
 Julianne Flint Pringle  
 Sharon and Harold W. Reynolds  
 Diane and Richard Salamon  
 Sand Springs Service Company  
 Marsha and Loren Schmidt  
**Kristine M. Schueren**  
 John M. Slater  
 Richard and Norma Small  
 Charitable Fund  
 Thomas Smith  
 Donna and Charles Stidham  
 Debbie Stuart  
 Hazel and Leonard Sutterfield  
 Mackie Sutton  
 Priscilla C. and Joseph N. Tate, Sr.  
 U.S. Cellular  
**Terri L. and Oscar D. Wantiez**  
 Roger Wehrs, MD  
 Josephine and Thomas Winter

**\$25 – \$99**  
 Anonymous  
 Melanie J. and Robert R. Anderson  
 James Arnold  
 Dorothy Bittle  
 W. A. Black  
 Lisa Jane Braverman  
 Kimberly Brooke  
 Bundren Law Firm  
 Arysetta F. and Joel Burkhart  
 Dr. and Mrs. William Burnett  
 Drs. Colleen and Mac Butcher  
 Nina and Robert Butkin  
 Mrs. V.E. Caldwell  
 Claremore AARP #3521  
 Elmer L. Clark  
 Betty and Charles Cooper  
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 Michel A. Coy  
 Joseph V. Cristiano  
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 Marion and Bill Elson  
 Doris F. Faulkenberry  
 Mary Franks  
 Irma Galloway  
 Edward J. Gibeau  
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 Roberta and Harold Halvorson  
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 Delinda and Stanton R. Hill  
 Charles Hinners  
 Patty Hipshen and David Blatt  
 Ronni and Dr. Allen B. Horn  
 Gaylen Howe  
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 June and Rod Huse  
 IBM Corporation

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 Mary K. Inhofe  
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 Bill and Virginia Lowrey  
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 William Scott McGhee  
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 Christina B. and Dr. Robert C. Morton  
 Helen Murphy  
 New Hope United Methodist Women  
 Meeyoun Pavlicek  
 Colonel and Mrs. Vernon W. Pinkey  
 Sheila Powers  
 Ann Quimby  
 Aubrey M. and Mat B. Ringleb  
 Marilyn Robison  
 Susan M. Rogers  
 Jane and Gordon Romine  
 Mitchell Sanditen  
 Betty and Dana R. Scott  
 Select Life Management  
**Juanita Stewart**  
 Nancy M. and Richard Stout  
 Lorena Sublett  
 Edith and R. C. Swanson  
 Mary and Ralph Swatzell  
 Dorothy Szopinski  
 Janis and Roy Thornton  
 Tulsa Route 66 Marathon Inc.  
 Mile High United Way  
 Visiting Angels of Green Country

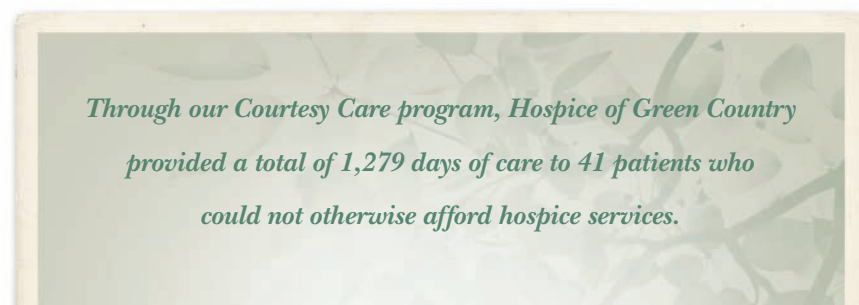
Carolyn Wait  
 Terri Wall  
 Mary L. Ward  
 David B. Waters  
 Mr. and Mrs. Jack Watkins  
 Elva V. and Robert Westermark  
 Gayle and R.A. Williams  
 Mary June and William Wortman

**UNDER \$25**

Yvonne Asberry  
 Janet Bongiorno  
 Loray C. and Joseph F. Brady  
 David Canahl  
 Ellen and Otto Cantrell  
 Carol E. and James A. Christopher  
 Oleta Corley  
 Ernest W. Crawford  
 M. Geneva Culwell  
 Barbara R. Davis  
 Ernest R. Garton  
 Good Search  
 Therese L. and Henry Grego  
 Maxine Hamilton  
 Margaret and Dr. Hall Ketchum  
 Joyce Kitchens  
 Verlin C. Lee  
 Ruth M. Mass  
 Pat and Carroll McBride  
 Velma and Bruce Peterson  
 Gloria E. Provo-Christian  
 Sol Smith  
 Susan and Louis Stackler  
 Kay F. and Billy D. Taylor  
 Freda Upton  
 Jill and F. Peter Wallace

**IN-KIND DONORS**

AAaron's Flowers & Gifts  
 Absolutely Balloons  
 Ann's Bakery  
 B-Sew Inn  
 Barnes and Noble  
 Bill Turner  
 Bodean Seafood Restaurant and Market  
 Judy Bojanowski  
**Ann Box**  
 Clyde J. Buchanan



*Medicare mandates 5% of a hospice's direct services be matched by volunteer hours. In 2010, HGC's matching percentage was 7%.*

Cafe Olé  
Tonia Caselman  
1st Christianity Church  
Circle Cinema  
Tuck and Kate Curren  
Farrah Davis  
Dorothy's Flowers  
Christina Fehmer  
Abbie Fletcher  
Michael Floyd  
Christie Gaye  
General Gillespie  
Girl Scout Troop #642  
Girl Scout Troop #748  
Girl Scout Troop #855  
Girl Scout Troop #1295  
The Green Onion  
**Polly and Donald A. Hamilton, Jr.**  
Rosalind Hand  
Hardesty Press  
Charlie Mashburn & Micah Harriman  
Home Depot  
Christy Hoppe  
Terry Jackson  
Frank Janowski  
Inge Kahn  
Joyce Kitchens  
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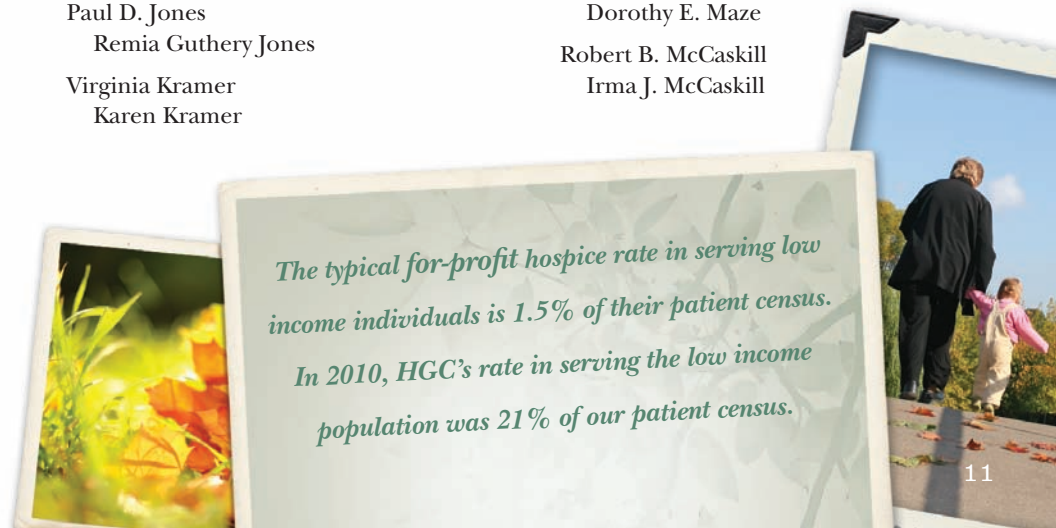
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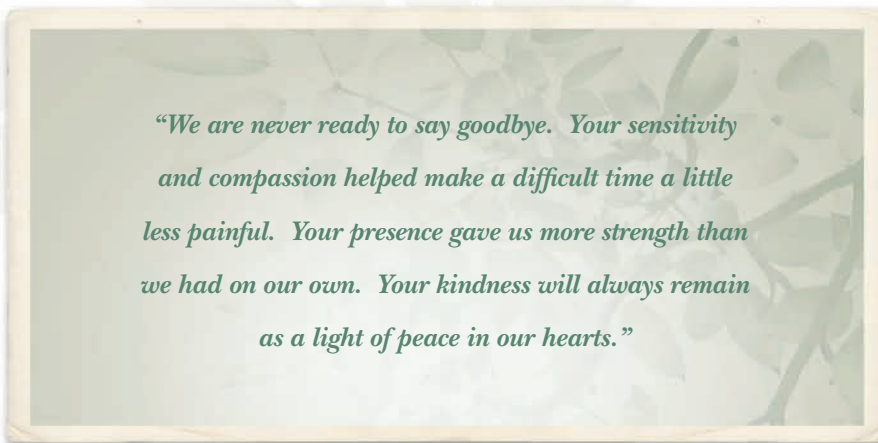
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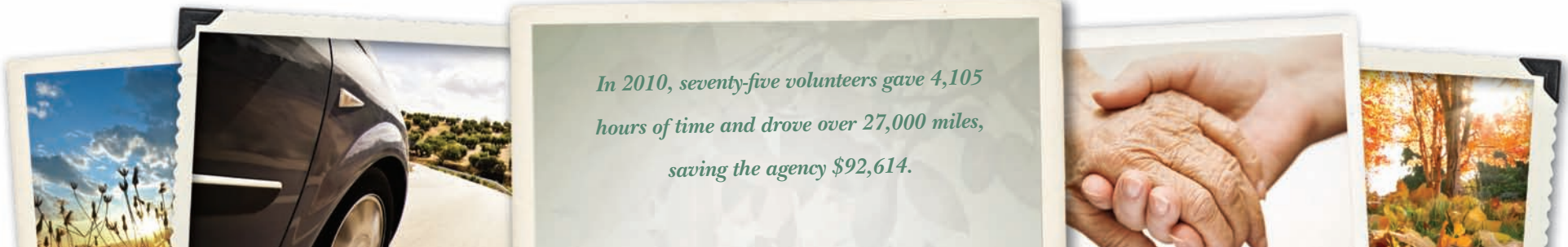
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